Renew Declarant Agent Account

The **Renew Declarant Agent Account** allows entities to renew their Declaring Agent Account when they are due for renewal. Please be advised to complete the renewal early, as failure to renew successfully within the renewal window may result in suspension or termination of the Declaring Agent Account.

To renew the declarant agent account:

- 1. Go to the TradeNet® portal page and choose the Activation of Customs Account and/or Application of Declaring Agent Account under Registration Information For Trading Community.
- 2. Click Log in with singpass to redirect to Singpass Login Page.

Figure 1.1 Activation of Customs Account and/or Application of DA Account - Welcome Page 3. Scan QR code, Or Enter Singpass ID and Password. Click on Log In button.



Figure 1.2a Activation of Customs Account and/or Application of DA Account – Singpass Login Page – Scan QR code Log in

Advisory Note Welcome to Singpass Your trusted digital identity	
	Singpass app Password Login
	Log in
	Singpass ID
	Password
	Log In
	Forgot Singpass ID Reset Password

Figure 1.2b Activation of Customs Account and/or Application of DA Account – Singpass Login Page – Password Log in

4. The different account information displayed in Menu Link Page will vary according to the login user's role.

ACCOUNT INFORMATION Hid	le		
Login II	S1234567A	Role Key Personnel	
Name of Entity	ABC PTE LTD	Status of Customs Activation Approved	
UEN	201101240K	Declaring Agent Account Status Due for Renewal. I	Expires on 31 DEC 2023.
Customs Account Declarin	g Agent Account		
CUSTOMS ACCOUNT ACTIVA	TION INFORMATION		^
This service allows entities to r	egenerate the Activation of Cu	istoms Account letter for printing.	Proceed >
TERMINATE CUSTOMS ACCO	DUNT		^
This service allows entities to t that once the Customs Account Declaring Agent Account, this A wishes to transact with SC in fu	erminate their Customs Accou : is terminated, the entity will .ccount and all the TradeNet® ture, please activate the Cust	Int if they do not wish to transact with Singapore Customs. Please r not be able to transact with Singapore Customs (SC). If the entity h ID of the declarants will also be terminated accordingly. If the entit oms Account again.	as a Proceed >
RENEW DECLARING AGENT	ACCOUNT		^
This service allows entities to r complete the renewal early, as the Declaring Agent Account.	enew their Declaring Agent (D failure to renew successfully v	A) Account when they are due for renewal. Please be advised to within the renewal window may result in suspension or termination	of Proceed >

Figure 1.3.1 Menu Link Page (Key Personnel or Authorised Personnel (CA & DA))

ACCOUNT INFORMAT	TION Hide]			
	Login ID	S1234567A	Role	Authorised Personnel (DA)	
Nan	ne of Entity	ABC PTE LTD	Status of Customs Activation	Approved	
	UEN	201101240K	Declaring Agent Account Status	Due for Renewal. Expires on 3	31 DEC 2023.
Customs Account	Declaring	Agent Account			
RENEW DECLARING	G AGENT A	CCOUNT			^
This service allows er complete the renewa the Declaring Agent A	ntities to rer Il early, as fa Account.	new their Declaring Agent (DA ilure to renew successfully w	 Account when they are due for renewal. Please ithin the renewal window may result in suspensi 	be advised to ion or termination of	Proceed >

Figure 1.3.2 Menu Link Page (Authorised Personnel (DA))



Figure 1.3.4 Login User – Authorised Personnel (DA)

[DUNT INFORMATION Hide
	Login ID S1234567A Role Authorised Personnel (CA & DA)
	Name of Entity ABC PTE LTD Status of Customs Activation Approved
	UEN 201101240K Declaring Agent Account Status Due for Renewal. Expires on 31 DE
	ure 1.3.5 Login User – Authorised Personnel (CA & DA)
	Click on Proceed button in the Renew Declaring Agent Account section in Figure 1.4.1.
	Read Through the Terms and Conditions and check on the box beside "I have read".
	Click on Renew Declaring Agent Account button to proceed.
	Click on Back button to go back to main menu.
	Country Country Lance White line to identify
	TRADENET® (User Guide)
	Account Management
	ACCOUNT INFORMATION (Hde)
	Name of Entity ABC PTE UTD Status of Customs Activation Approved UEX 20101240K Declaring Agent Acroant Status Due for Renewal Entires on 31 DEC 2023.
	RENEW DECLARING AGENT ACCOUNT ^
	Important Information
	Letter you proceed with the application, please read through the following Terms and Conditions for Declaring Entities Under Part IVA of the Regulation of Imports and Exports Regulations and Part XIVA of the Customs Regulations.
	TERMS AND CONDITIONS FOR DECLARING ENTITIES UNDER PART IVA OF THE REGULATION OF IMPORTS AND EXPORTS REGULATION OF THE USE OFFICE REGULATION OF THE OFFICE OFFICE
	Definition The following words and expressions shall have meanings hereby assigned to them except where the context otherwise requires: 1. "Declaration" as of declaration required to be made to singular excustors required under the Customs Act (Cap 70) and/or the Regulation of Imports and Exports 2. "Declaration" instructures and indext and instructures required under the Acutoms Act (Cap 70), Regulation of Imports and Exports 2. "Declaration" instructures and indext and instructures or adjustment on behalf of the declaring agent (including where the declaring entity) is concurrently regulationed as that declares agent()."
	2. Please also have the following information ready at hand:
	Particulars of your Entity Particulars of Primary Contact Person
	 Particulars of Secondary Contact Person
	 Particulars of person to receive notifications whenever permits under your Unique Entity Number (UEN) have been approved (if you are signing up to receive free
	 Particulars of person to receive notifications whenever permits under your Unique Entity Number (UEN) have been approved (if you are signing up to receive free notification allerts whenever TradeNet* permits declared under your UEN have been approved) Potification of reference under the subscripts the been experiments of the subscripts of the s
	Particulars of person to receive notifications whenever permits under your Unique Entity Number (UEN) have been approved (if you are signing up to receive free notification alerts whenever TradeNet [®] permits declared under your UEN have been approved) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate UEN to trade) This application form will take about 15 minutes to complete.
	Particulars of person to receive notifications whenever permits under your Unique Entity Number (UEN) have been approved (if you are signing up to receive free notification alerts whenever TradeNet* permits declared under your UEN have been approved) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate UEN to trade) This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon
	 Particulars of person to receive notifications whenever permits under your Unique Entity Number (UEN) have been approved (if you are signing up to receive free notification alerts whenever TradeNet[®] permits declared under your UEN have been approved) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate UEN to trade) This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon receipt of complete supporting documents.
	 Particulars of person to receive notifications whenever permits under your URIQ Entity Number (UEN) have been approved (if you are signing up to receive free notification alerts whenever TradeNet* permits declared under your UEN have been approved) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate UEN to trade) This application form will take about 15 minutes to complete. This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon receipt of complete supporting documents. Please note that you can use your UEN for permit application on the next working day upon successful activation.
	Particulars of person to receive notifications whenever permits under your URIQ Entity Number (UEN) have been approved (if you are signing up to receive free notification alerts whenever TradeNet* permits declared under your UEN have been approved) Particulars of staff whom you would like to authorize to have the access rights to Activation of Customs Account (i.e. activate, update and terminate UEN to trade) This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon receipt of complete supporting documents. Please note that you can use your UEN for permit application on the next working day upon successful activation. I have read, understood and will comply with all the Conditions stated above.
	Particulars of person to receive notifications whenever permits under your URIN have been approved (if you are signing up to receive free notification alerts whenever TradeVet ² permits declared under your URN have been approved) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate URIN to trade) This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon receipt of complete supporting documents. Please note that you can use your URIN for permit application on the next working day upon successful activation. I have read, understood and will comply with all the Conditions stated above. <u>Back</u> Renew Declaring Agent Account
	Particulars of person to receive notifications whenever permits under your URIN have been approved (if you are signing up to receive free notification alarts whenever TradeNet [®] permits declared under your URIN have been approved) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate URIN to trade) This application form will take about 15 minutes to complete. This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon receive for complete supporting documents. Please note that you can use your URIN for permit application on the next working day upon successful activation. I have read, understood and will comply with all the Conditions stated above. <u>Back</u> Renew Declaring Agent Account If you encounter any problems with this service, please contact us at (+65) 6355 2000, or email customs_documentation@customs.gov.gg Cf. You may also give us your comments at https://www.customs.gov.gg/feedback Cf.
	 Particulars of person to receive notifications whenever permits under your URN have been approved (if you are signing up to receive free notification alerts whenever TradeNet** permits declared under your URN have been approved (i.e. activate, update and terminate URN to trade) Particulars of staff whom you would like to authorise to have the access rights to Activation of Customs Account (i.e. activate, update and terminate URN to trade) This application form will take about 15 minutes to complete. This application can be processed within 4 working hours if no supporting documents are required. Otherwise, the processing time is within 3 working days upon receive free of complete supporting documents. Please note that you can use your URN for permit application on the next working day upon successful activation. I have read, understood and will comply with all the Conditions stated above. Back Renew Declaring Agent Account I fyou encounter any problems with this service, please contact us at (+65) 6355 2000, or email customs_documentation@customs.gov.gg fc. You may also give us your comments at https://www.customs.gov.gg/feedback 12;
	 Particulars of person to receive notifications whenever permits under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification alers whenever TradeNet* permits declared under your URIN have been approved (if you are signing up to receive free notification and will comply with all the Conditions stated above. Please note that you can use your URIN for permit application on the next working day upon successful activation. I have read, understood and will comply with all the Conditions stated above. If you encounter any problems with this service, please contact us at (+65) 6355 2000, or email customs_documentation@customs.gov.gg fc. You may also give us your comments at https://www.customs.gov.gg/reedback fc.

Figure 1.4 Terms and Conditions Page

Į.

8. Review the information provided in each tab. Edit the information if applicable.

NEWAL OF DA ACC	COUNT	
ase complete all ma	ndatory (*) information.	
Company's Details	Contacts' Details Authorised Personnel's Details	
Company Infor	rmation	
JEN		
201112290002		
Entity Name		
TEST 201112290002	2	
Postal Code *		
123456	Get Address	
Operating Address *		
123 ABC ROAD 14-15	5 SINGAPORE 123456	
Main Business Activi	ity*	
Importer / Exporter	/ Distributor 🗸	
Other Business Activ	vity	
Importer / Export	rter / Distributor	
□ Manufacturer		
□ Freight Forwarde	er / Haulier	
Postal, Courier &	Air Express Service Providers	
Declaring Agent		
□ Warehouse Oper	rator	
□ Airline / Airline A	\gent	
□ Shipping Line / S	Shipping Agent	
□ Ship Chandler / S	Seastore Supplier	
Events / Exhibition	on Organiser and Venue Operator	
□ Government Min	istry / Department / Statutory Board	
Chamber of Com	nmerce / Association	
□ Other		

Figure 1.5.1 Review Company Details

🗆 Dutiable Liqu	or Products			
Dutiable Teba	cco Draducto			
Dutiable Moto	r Vehicles & Parts			
Dutiable Petro	leum Products			
□ Strategic Good	ls			
□ Aircraft Parts /	Ship Spares			
 High Value Exlect etc. 	ibition Items such as Painting, Jewellery, G	Gems		
Electronics Pr	oducts			
Pharmaceutic	al Products			
Chemical Proc	lucts (excluding Petroleum Products)			
Other Applicant Inf	ormation			
Other Applicant Inf NRIC / FIN S1000030A	ormation			
Other Applicant Inf NRIC / FIN S1000030A Name *	ormation			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG	ormation			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last App	ormation AS			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG ^T Name of Last App JUAN DELA CRUZ	ormation TAS licant			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last App JUAN DELA CRUZ Date of Last Appli	ormation TAS Licant cant Update			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last Appli JUAN DELA CRUZ Date of Last Appli 23 Dec 2011 12:01	ormation TAS licant cant Update D:01			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last Appli 23 Dec 2011 12:00 Name of Initial App	ormation TAS Ilcant cant Update D:01 plicant			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last Appli JUAN DELA CRUZ Date of Last Appli 23 Dec 2011 12:00 Name of Initial Ap JOHN DOE	ormation TAS Cant Update Cont Discont Cont Cont Cont Cont Cont Cont Cont C			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last Appli JUAN DELA CRUZ Date of Last Appli 23 Dec 2011 12:0 Name of Initial App JOHN DOE Date of Initial App	ormation TAS Licant Licant Lication Lication			
Other Applicant Inf NRIC / FIN S1000030A Name * ALFREDO BALAG Name of Last Appli JUAN DELA CRUZ Date of Last Appli 23 Dec 2011 12:00 Name of Initial App JOHN DOE Date of Initial App	ormation TAS Cant Licant plicant Lication			

Figure 1.5.2 Review Company Details

Company's Details	Contacts' Details	Authorised Personnel's Details
Primary Contac	t	
Important Note: All no letters will be sent via update the details as a	otifications, correspon fax or email to the Pri Ind when there are ch	dences, including reminder / license / registration / renewal requirement, approval and rejection mary Contact Person registered. Please ensure that the contact details provided are accurate and do anges.
Name *		
MY PRIMARY CONTAC	CT NAME	
Designation *		
PRIMARY CONTACT D	ESIGNATION	
ID Type *		
Singaporean / PR		~
NRIC / FIN / Work Pas	s *	
S1234567A		
Salutation *		
Mister		~
Email Address *		
abc123@abc123.con	ı	
Telephone Number *		
68888888		
Mobile Number		
91234567		

Figure 1.5.3 Review Contacts' Details (Primary Contact)

Secondary Contact

Important Note: If the transmission to the Primary Contact failed, all notifications, correspondences, including reminder / license / registration / renewal requirement, approval and rejection letters will be sent via fax or email to the Secondary Contact Person registered. Please ensure that the contact details provided are accurate and do update the details as and when there are changes.

Name *
MY SECONDARY CONTACT NAME
Designation *
SECONDARY CONTACT DESIGNATION
ID Type *
Singaporean / PR 🗸 🗸
NRIC / FIN / Work Pass *
S1234567A
Salutation *
Mister
Email Address *
Enter the Email Address
Telephone Number *
6888888
Mobile Number
91234567

Figure 1.5.4 Review Contacts' Details (Secondary Contact)

Trader Notification Contact	
repartant bates by providing contact details, you will reco fyrecreich to receive the notification also tvin email, pleas	elve notification steril edventives "tradetet," provide have lover approved with your UDS schey is only the enabl address and leave the fan number field blank.
Tradefiel [®] Notifications & Rivels.*	
tame*	
MYTRABER NOT FROM THE CONTACT NAME	
Designation *	
TRADER NOTIFICATION CONTACT DESIGNATION	
0 Tipe*	
Singaporean (PR	÷
URC (FDI) Work Pass*	
SIZMSIC	
Salutation *	
Mitor	~
Email Address *	
doc3358ebc323.com	
Integliante Mandaer *	
00080008	
Kabile Number	
81236367	

Figure 1.5.5 Review Contacts' Details (Trader Notification Contact)

RENEWAL OF DA ACCOUNT	~
Please complete all mandatory (*) information.	
Company's Details Contacts' Details Authorised Personnel's Details	
Authorised Personnel	
Please note that the authorised personnel can update the particulars, enquire or terminate this registration.	
Only Key Personnel can update the list of authorised personnel. You need to authorise at least one personnel and up to a maximum of 5 personnel . Please update the authorised personnel's records as and when there are changes.	
Authorised Personnel will use their Singpass ID provided to login to Activation of Customs Account system.	
Click on 😰 to edit or delete the corresponding row of information.	
Show 10 v entries Filter:	
S/No. Name 🗢 Designation 🗢 NRIC / FIN 🗢 Activation of Customs Account 🗢 Manage Declaring Agent / Declarant 🗢 Action 🖨	
1 AP NAME 1 AP DESIGNATION 1 S1234567E Yes Yes 🗹	
2 AP NAME 2 AP DESIGNATION 2 S1234567F Yes	
Showing 1 to 2 of 2 entries Previous 1 Next	
Add Authorised Personnel	
Cancel Previous Tab Review Renewal of DA Account	



RENEWAL OF	F DA ACCO	UN.	г								/
Please comple	ete all mano	lato	ry (*) informatio	n.							
Company's	Details	Со	ntacts' Details	Aut	horised Personr	nel's Details					
Authoris	sed Pers	on	nel								
Please note	that the au	tho	rised personnel ca	an upo	date the particu	lars, enquire	or terminate this re	gistra	tion.		
Only Key Pe personnel. I	rsonnel car Please upd	ו up ate t	date the list of au he authorised pe	thoris rsonn	ed personnel. Ye el's records as a	ou need to au nd when the	thorise at least one re are changes.	e pers	onnel and up to a maximu	m of 5	
For authoris	sed personi	nel,	please inform the	key p	ersonnel to upd	late the parti	culars, if applicable				
Authorised I	Personnel v	vill u	ise their Singpass	ID pr	ovided to login t	to Activation	of Customs Accoun	t syste	em.		
Click on 🖄 t	to edit or de	elete	the corresponding	ng rov	v of information						
Show 10 🗸	 entries 								Filter:		
S/No.	Name	÷	Designation	¢	NRIC/FIN 🌲	Activation	f Customs Account	¢	Manage Declaring Agent / I	Declarant	¢
1	AP NAME 1		AP DESIGNATION	1	S1234567E	Yes			Yes		
2	AP NAME 2		AP DESIGNATION	2	S1234567F				Yes		
Showing 1 to	2 of 2 entrie	S							Previ	ous 1	Next
			Ca	incel	Previous Tat	Review	v Renewal of DA Ac	count			

Figure 1.5.7 Review Authorised Personnel's Details (Authorised Personnel[CA/DA])

9. Click on **Review Renewal of DA Account** button to proceed.

COMPANY INFORMATION		
UEN	201112290002	
Entity Name	TEST 201112290002	
Postal Code	123456	
Operating Address	123 ABC ROAD 14-15 SINGAPORE 123456	
Main Business Activity	Importer / Exporter / Distributor	
Nature of Goods Commonly Dealt With		
APPLICANT INFORMATION		
NRIC / FIN	S1000030A	
Name of Last Applicant	JUAN DELA CRUZ	
Date of Last Applicant Update	23 Dec 2011 12:00:01	
Name of Initial Applicant	JOHN DOE	
Date of Initial Application	01 Dec 2008 13:20:09	
PRIMARY CONTACT		
Name	MY PRIMARY CONTACT NAME	
Designation	PRIMARY CONTACT DESIGNATION	
ID Type NDIC / EIN / Work Page	Singaporean / PK S1234567A	
Salutation	Mister	
Email Address	abc123@abc123.com	
Telephone Number	68888888	
Mobile Number	91234567	
CONDARY CONTACT		
Name M Designation S	SECONDARY CONTACT DESIGNATION	
ID Type S	Singaporean / PR	
NRIC / FIN / Work Pass S	31234567A	
Salutation M	Aister	
Email Address (/	no value)	
Mobile Number 9)1234567	
RADER NOTIFICATION CONTACT		
TradeNet® Notifications & Alerts Y	'es av trader notification contact name	
Designation T	RADER NOTIFICATION CONTACT DESIGNATION	
ID Type S	ingaporean / PR	
NRIC / FIN / Work Pass S	i1234567C	
Salutation M Fmail Address	nister	
Telephone Number 6	3888888	
Mobile Number 9	11234567	
JTHORISED PERSONNEL		
S/No. Name 🗢 Designation 🗢 NRIC / FIN 💠 /	Activation of Customs Account 🔷 Manage Declaring Agent / Declar	ant
1 AP NAME 1 AP DESIGNATION 1 S1234567E	Yes Yes	
2 AP NAME 2 AP DESIGNATION 2 S1234567F	Yes	
ECLARATIONS		
ECLARATIONS	and correct.	
ECLARATIONS I declare that all the information given in this application form is true I am aware that legal action may be taken against me if I had knowing	and correct. ;ly provided false information.	
ECLARATIONS I declare that all the information given in this application form is true I am aware that legal action may be taken against me if I had knowing I agree that in any legal proceedings, I shall not dispute the authentici	and correct. thy provided false information. ity or accuracy of any statements, confirmations, records, acknowledgen	nents,

Figure 1.6 Review Renewal of Declaring Agent Account

- 10. Review the information provided and check the boxes under the declaration section. Click on the **Continue to Assessment** button to proceed.
- 11. Review the information provided in each tab. Edit the information if applicable.

tese complete all mandatory (*) information. Company is Details Declarants Assessment Criteria Company Information UN 20112220002 Entity Name TEST 20112220002 Contact Information Country / Region Singepore Postal Code* 123456 Get Address Block / House Number* 12 Street Name Alsc Road Unit Number 0:234 Building Name Def Building Telephone Number* 12 Street Name * 0:234 Building Name Def Building Telephone Number* 12 Street Name * 12 Street Name * 13 Street Name * 13 Street Name * 14 Street Name * 15 Street Name * 15 Str	RENEW DECLARING A	AGENT ACCOUNT					^
Company's Details Declarants Assessment Criteria Company Information 201112290002 Entity Name TEST 201112290002 Contact Information Country / Region Singapore Postal Code * 212455 CortAddress Biock / House Number * 12 Street Name * ABC Road Unit Number 0:2344 Del Building Building Name Del Building Counter * 12 Street Name * ABC Road Unit Number 0:2344 Del Building Del Building Del Building Del Building Counter * 12 Contact Information Counter * 12 Contact Informatio	Please complete all ma	ndatory (*) information	n.				
Company Information UEN 201112290002 Entity Name TEST 201112290002 Contact Information Country / Region Singapore Postal Code * 12456 Cet Addresc Block / House Number * 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Etaphone Number* 12 Street Name *	Company's Details	Personnel Details	Declarants	Assessm	nent Criteria		
UEN 201112290002 Entity Name TEST 201112290002 Contact Information Country / Region Singapore Postal Code * 122456 Get Address Block / House Number * 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61224567 Email Address @email.com	Company Info	rmation					
20111229002 Entity Name TEST 20111229002 Contact Information Country / Region Singapore Postal Code • 122456 Cet Address Block / House Number • 12 Street Name • ABC Road Unit Number 0-1234 Building Name Det Building Telephone Number • 61224567 Email Address • emailaddress@email.com	UEN						
Entity Name TEST 201112290002 Contact Information Country / Region Singapore Postal Code • 123456 Cet Address Block / House Number • 12 Street Name • ABC Road Unit Number 01-234 Building Name Def Building Telephone Number • 61234567 Email Address • emailaddress@email.com	201112290002						
TEST 201112290002 Contact Information Country / Region Singapore Postal Code* 123456 Get Address Block / House Number* 12 Street Name* ABC Road Unit Number 01-234 Building Name Def Building Telephone Number* 61234567 Email Address* emailaddress@email.com	Entity Name						
Contact Information Country / Region Singapore Postal Code * 123456 Get Address Block / House Number * 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress @email.com	TEST 201112290002	2					
Country / Region Singapore Postal Code * I 23456 Get Address Block / House Number * I 2 Street Name * ABC Road Unit Number O1-234 Building Name Def Building Telephone Number * [1234567 Email Address * emailaddress@email.com	Contact Inform	nation					
Singapore Postal Code * 123456 Block / House Number * 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address *	Country / Region						
Postal Code * 123456 Block / House Number * 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	Singapore						
123456 Get Address Block / House Number * 12 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	Postal Code *						
Block / House Number * 12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	123456		Get	ddress			
12 Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	Block / House Numb	er*					
Street Name * ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	12						
ABC Road Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	Street Name *						
Unit Number 01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	ABC Road						
01-234 Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	Unit Number						
Building Name Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	01-234						
Def Building Telephone Number * 61234567 Email Address * emailaddress@email.com	Building Name						
Telephone Number * 61234567 Email Address * emailaddress@email.com	Def Building						
61234567 Email Address * emailaddress@email.com	Telephone Number	*					
Email Address * emailaddress@email.com	61234567						
emailaddress@email.com	Email Address *						
	emailaddress@ema	il.com					

Figure 1.7.1 Review Company Details

Business Information	
Membership with Association *	
The Singapore Air Cargo Agents Association \sim	
Annual Financial Turnover *	
100000	
Total Number of TradeNet [®] Declarants *	
4	
Total Number of Employees *	
400	
Declaring Agents Activity 1 *	
Provides permit declaration services only	
Provides permit declaration and freight forwarding services	
Declaring Agents Activity 2 *	
Submits permits for our own company and/or our branch/related com	panies only
Submits permits on behalf of other companies	
Submits permits for our own company and/or our branch/related com	panies and/or on behalf of other companies
	Unit Table

Figure 1.7.2 Review Company Details

RENEW DECLARI	NG AGENT ACCOUNT				
Please complete a	ll mandatory (*) information.				
Company's Deta	ils Personnel Details I	Declarants Ass	sessment Criteria		
Key Person The Key Personr services to be su	nel / Decision Maker I nel or Decision Maker is authoris Ibscribed herein. He / she must	nformation sed by your firm / d be a director, pro j	company to make all d prietor or partner of th	ecision / agreements with reg le entity.	ard to the services or future
The key personn Notice to Re Reminder N Notice of Tei Notice to up Alert when d	nel will receive the following notific new Registration otice rmination date expiry date of declarant's Emp leclarant terminated his/her Trade!	ations either via fax o oloyment/Work Pass Net [®] User ID	or email from Singapore (üustoms:	
Show 10 👻 ent	ries			Filte	iL:
S/No.	Name		🗘 ID Number	Account ID	Action
1	KEY PERSONNEL NAME 1		S1234567A	DHL1	ď
2	KEY PERSONNEL NAME 2		S1234567B	DHL2	Ø
3	KEY PERSONNEL NAME 3		S1234567C	DHL3	ß
4	KEY PERSONNEL NAME 4		S1234567D	DHL4	ß
Showing 1 to 4 of 4	4 entries				Previous 1 Next
Contact Per	rson				
Click on 🖻 to ed	lit or delete the corresponding r	ow of information			
Show 10 🖌 ent	ries			Filte	er:
S/No.	Name		🔷 ID Number	Account ID	Action
1	CONTACT PERSON NAME 1		S1234567A	DHL1	Ø
2	CONTACT PERSON NAME 2		S1234567B	DHL2	Ľ
3	CONTACT PERSON NAME 3		S1234567C	DHL3	Ø
4	CONTACT PERSON NAME 4		S1234567D	DHL4	
Showing 1 to 4 of 4	4 entries	A	dd Contact Person		Previous <u>1</u> Next
		Cancel Pr	revious Tab Next	Tab	

Figure 1.7.3 Review Personnel Details Tab

RENEW DECL	ARING AGENT ACCOU	NT		^
Please complet	e all mandatory (*) info	rmation.		
Company's [Details Personnel De	tails Declarants	Assessment Criteria	
List of De	eclarants			
A declarant is note that new Singapore Cu Click on 1% to	s an individual who will b v declarant will only be i istoms. o edit or delete the corre	be registering for or has ssued with a TradeNet ^e sponding row of inform	s a TradeNet [®] User ID and password to apply for permits through TradeNet [®] . Pl [®] User ID after he / she has passed the Customs Competency Test conducted by nation.	lease y
Show 10 ¥	entries	-pointing row or intern	Filter:	
S/No.	Name	ID Number	Status 🗘 Terminate 🌲 Unterminate 🌩 Actio	on 🌲
1	DECLARANT NAME 1	S1234567A	Active	
2	DECLARANT NAME 2	S1234567B	Rejected	
3	DECLARANT NAME 3	S1234567C	Pending	
4	DECLARANT NAME 6	S1234567F	Subject to Termination	
Showing 1 to 4	of 4 entries		Previous 1	Next
			Add Declarant	
		Cancel	Previous Tab Next Tab	

Figure 1.7.4 Review Declarants Tab

12. Provide answers to all assessment criteria in the Assessment Criteria tab.

RENEW DECLARING	AGENT ACCOUNT				^
Please complete all ma	ndatory (*) informatio	n.			
Company's Details	Personnel Details	Declarants	Assessment Criteria		
These assessment crite	ria cover areas relating	to the declaring	g agent's internal control	procedures/processes/systems. Please answer all quest	ions.
Personnel Mar Does your company Yes No Does your company Yes No	agement conduct pre-employn have procedures to ha	nent verificatio andle resignati	n checks on prospective on and termination of ye	e employees / declarants? * our employees / declarants? *	
Training on Cu Does your company Yes No	stoms Procedur provide in-house train	ES ning on custom	s procedures for newly l	hired employees / declarants? *	
Does your company Yes No	send newly hired emp	oloyees / declai	rants to attend external	courses on customs procedures? *	
Does your company procedures? * Yes No	send employees / dec	larants for trai	nings at regular interval	ls to keep them up-to-date on latest customs	

	rocedures		
Does your company have procedur	res to screen an	ıd select business	partners and customers? *
Yes No			
Does your company have procedur Controlling Agencies' requirement	res to identify c	ontrolled or duti	able goods and comply with the relevant Singapore Customs' or
Yes No			
Does your company have procedur	res to check and	d verify the docur	nents received for the purposes of submitting trade declarations? *
Yes No			
Does your company have procedur	res to ensure th	at information de	eclared in the trade declaration is complete and correct? *
Yes No			
Does your company have procedur	res to report or	flag out suspicio	us activities to the attention of supervisors or Singapore Customs, as
Yes No			
Company's Standard Ope	erating Proc	cedures (SOF	rs) Documentation
Does your company maintain Stan	dard Operating	g Procedures (SOF	Ps) for all procedures and processes identified under the Declaring
Yes No			
Does your company disseminate a	nd communicat	te the Standard O	nerating Procedures (SOPs) to employees / declarants? *
Yes No			
Are these Standard Operating Proc	cedures (SOPs)	reviewed on a rea	gular basis? *
Yes No		·	-
Company's Information			
company s mormation N	lanagemer	nt & Controls	
Does your company have an inform	lanagemer	nt & Controls ment policy to cla	assify and store information? *
Does your company have an inform Yes No	lanagemer	nt & Controls ment policy to cla	assify and store information? *
Does your company have an inform Yes No Does your company have procedur	Managemer nation manager res to control ac	nt & Controls ment policy to cla ccess to and prote	assify and store information? * ect information? *
Ves No Does your company have an inform Yes No	Managemer nation manager res to control ac	nt & Controls ment policy to cla ccess to and prote	assify and store information? * ect information? *
Ves No Does your company have an inform Yes No Does your company have procedur Yes No Does your company have procedur alteration of business data)? *	Managemer nation manager res to control ac res to conduct r	nt & Controls ment policy to cla cccess to and prote	assify and store information? * ect information? * :ks to detect discrepancies (e.g. unauthorised access, tampering or
Ves No Does your company have an inform Yes No Does your company have procedur Yes No Does your company have procedur alteration of business data)? * Yes No	Managemer nation manager res to control ac	nt & Controls ment policy to cla ccess to and prote	assify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or
Company similarity similarity and inform Ves No Does your company have procedur	Managemer nation manager res to control ac res to conduct r	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs	assify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants'
Company similarity similarity and information Does your company have an information Yes No Does your company have procedure Alteration of business data)? * Yes No Does your company have procedure alteration of business data)? * Yes No Does your company have procedure information? *	Managemer nation manager res to control ac res to conduct r res to inform Sir	nt & Controls ment policy to cla cccess to and prote regular audit chec ngapore Customs	assify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants'
Ves No Does your company have an inform Yes No Does your company have procedur Ves No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No	Managemer nation manager res to control ac res to conduct r	nt & Controls ment policy to cla ccess to and prote regular audit cheo ngapore Customs	assify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants'
Company similarity similarity and inform Ves No Does your company have procedur Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs ee confidentiality	assify and store information? * ect information? * :ks to detect discrepancies (e.g. unauthorised access, tampering or : whenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? *
Ves No Does your company have an inform Yes No Does your company have procedur Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur Information? * Yes No Does your company have procedur	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs re confidentiality	assify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? *
Company similarity similarity similarity Does your company have an inform Yes No Does your company have procedure Ves No Does your company have procedure alteration of business data)? * Yes No Does your company have procedure information? * Yes No Does your company have procedure information? * Yes No Are your company's IT systems procedure	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs e confidentiality unauthorised acc	assify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants? of the TradeNet® Account and ID issued to employees / declarants? *
Ves No Does your company have an inform Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur information? * Yes No Are your company's IT systems procedur Yes No	Managemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs te confidentiality unauthorised acc	essify and store information? * ect information? * eks to detect discrepancies (e.g. unauthorised access, tampering or ewhenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? *
Ves No Does your company have an inform Yes No Does your company have procedur Yes No Does your company have procedur Iteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur Yes No Does your company's IT systems procedur Yes No Does your company retain Customs	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th otected against s permits and s	nt & Controls ment policy to cla ccess to and prote regular audit cheo ngapore Customs te confidentiality unauthorised acc supporting docum	essify and store information? * ect information? * exts to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? * esss? *
Ves No Does your company have an inform Ves No Does your company have procedur Ves No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur information? * Yes No Does your company have procedur Yes No Does your company have procedur Yes No Does your company have procedur Yes No Does your company retain Customs Yes No	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th otected against s permits and s	nt & Controls ment policy to cla ccess to and prote regular audit cheo ngapore Customs e confidentiality unauthorised aco	essify and store information? * ect information? * exts to detect discrepancies (e.g. unauthorised access, tampering or ewhenever there are any changes in your company's or declarants? of the TradeNet® Account and ID issued to employees / declarants? * eses? *
Company similarity similarity similarity Does your company have an inform Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur Yes No Are your company's IT systems procedur Yes No Does your company retain Customs Yes No Does your company have procedur	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th otected against s permits and s	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs e confidentiality unauthorised acc supporting docum he information an	essify and store information? * est information? * est information? * ests to detect discrepancies (e.g. unauthorised access, tampering or eswhenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? * esess? * esents for at least 5 years? * end data? *
Company similarity similarity similarity Does your company have an inform Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur Yes No Does your company have procedur Yes No Does your company have procedur Yes No Does your company retain Customs Yes No Does your company have procedur Yes No Does your company retain Customs Yes No Does your company have procedur Yes No	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th otected against s permits and s	nt & Controls ment policy to cla ccess to and prote regular audit cheo ngapore Customs e confidentiality unauthorised aco supporting docum he information an	assify and store information? * ect information? * exts to detect discrepancies (e.g. unauthorised access, tampering or e whenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? * ecess? * ments for at least 5 years? *
Ves No Does your company have an inform Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur alteration of business data)? * Yes No Does your company have procedur information? * Yes No Does your company have procedur Yes No Are your company's IT systems procedur Yes No Does your company retain Customs Yes No Does your company have procedur Yes No Does your company retain Customs Yes No Does your company have procedur	Aanagemer nation manager res to control ac res to conduct r res to inform Sir res to ensure th ptected against s permits and s res to back up th	nt & Controls ment policy to cla ccess to and prote regular audit chec ngapore Customs e confidentiality unauthorised acc supporting docum he information an	essify and store information? * est information? * est information? * ests to detect discrepancies (e.g. unauthorised access, tampering or eswhenever there are any changes in your company's or declarants' of the TradeNet® Account and ID issued to employees / declarants? * esess? * enents for at least 5 years? * end data? *

Figure 1.7.5 Assessment Criteria Page

- 13. Click on Review DA Account Renewal button to proceed.
- 14. Review the information provided and check the boxes under the declaration section. Click on the **Renew Declaring Agent Account** button to proceed.

Click on Back button to go back to previous page.
 Click on +/- icon to expand/collapse to view the detail information.

eview Renewal of Declaring Agent Account	Expand All Collapse All
COMPANY'S DETAILS	^
COM	IPANY INFORMATION
UEN	201112290002
Entity Name	TEST 201112290002
CON	ITACT INFORMATION
Country / Region	Singapore
Postal Code	123456
Block / House Number	123
Street Name	Abc Road
Unit Number	01-123
Building Name	C1224FE7
Email Address	emailaddress@email.com
	emanaderestermentern
BUS	INESS INFORMATION
Membership with Association	The Singapore Air Cargo Agents Association
Annual Financial Turnover	100000
Total Number of TradeNet [®] Declarants	4
Total Number of Employees	400
Declaring Agents Activity 1	Provides permit declaration services only
Declaring Agents Activity 2	Submits permits for our own company and/or our branch/related companies only
ASSESSMENT CRITERIA	^
PERS	ONNEL MANAGEMENT
Does your company conduct pre-employment verification checks on prospective employees / declarants?	Yes
Does your company have procedures to handle resignation and termination	Yes
of your employees / declarants?	
TRAINING	ON CUSTOMS PROCEDURES
Does your company provide in-house training on customs procedures for	Yes
newly hired employees / declarants?	Ver
external courses on customs procedures?	165
Does your company send employees / declarants for trainings at regular	Yes
intervals to keep them up-to-date on latest customs procedures?	
COMPANY'S	PROCESSES & PROCEDURES
Does your company have procedures to screen and select business partners and customers?	Yes
Does your company have procedures to identify controlled or dutiable goods	Yes
and comply with the relevant Singapore Customs' or Controlling Agencies' requirements?	
Does your company have procedures to check and verify the documents	γρς

- received for the purposes of submitting trade declarations? Does your company have procedures to ensure that information declared in Yes the trade declaration is complete and correct?
 - Does your company have procedures to report or flag out suspicious Yes activities to the attention of supervisors or Singapore Customs, as

appropriate?

COMPANY'S STANDARD OPER	ATING PROCEDURES (SOPS) DOCUMENTATION
Does your company maintain Standard Operating Procedures (SOPs) for all procedures and processes identified under the Declaring Agent Governance Framework?	Yes
Does your company disseminate and communicate the Standard Operating Procedures (SOPs) to employees / declarants?	Yes
Are these Standard Operating Procedures (SOPs) reviewed on a regular basis?	Yes
COMPANY'S INFORM	MATION MANAGEMENT & CONTROLS
Does your company have an information management policy to classify and store information?	Yes
Does your company have procedures to handle resignation aDoes your company have procedures to control access to and protect information?	Yes
Does your company have procedures to conduct regular audit checks to detect discrepancies (e.g. unauthorised access, tampering or alteration of business data)?	Yes
Does your company have procedures to inform Singapore Customs whenever there are any changes in your company's or declarants' information?	Yes
Does your company have procedures to ensure the confidentiality of the TradeNet® Account and ID issued to employees / declarants?	Yes
Are your company's IT systems protected against unauthorised access?	Yes
Does your company retain Customs permits and supporting documents for at least 5 years?	Yes
Does your company have procedures to back up the information and data?	Yes

			^
KEY PERSONNEL / D	ECISION MAKER INFORMATIO	I	
Name	÷	ID Number	¢
ERSONNEL NAME 1	S1234567A	Male	
ERSONNEL NAME 2	S1234567B	Male	
ERSONNEL NAME 3	S1234567C	Male	
ERSONNEL NAME 4	S1234567D	Male	
COL	NTACT PERSON		
ie 🔶	ID Number	Account ID	¢
TACT PERSON NAME 1	S1234567A	DHL1	
TACT PERSON NAME 2	S1234567B	DHL2	
TACT PERSON NAME 3	\$1234567C	DHL3	
TACT PERSON NAME 4	S1234567D	DHL4	
	Name Image:	Name Image:	KEY PERSONNEL / JECISION MAKER INFORMATION Name I D Number RSONNEL NAME 1 S1234567A Male ERSONNEL NAME 2 S1234567B Male CRSONNEL NAME 3 S1234567C Male CRSONNEL NAME 4 S1234567D Male CRSON NEL NAME 5 S1234567A PHOL CRSON NAME 6 S1234567A PHL1 CRT PERSON NAME 1 S1234567A PHL2 CRAUP PERSON NAME 2 S1234567A PHL3 CRAUP PERSON NAME 3 S1234567A PHL3 CRAUP PERSON NAME 3 S1234567A PHL3 CRAUP PERSON NAME 3 S1234567C PHL3 CRAUP PERSON NAME 4 S1234567D PHL4

DECLARANT	s								^
				LIST OF DECI	ARANTS				
S/No.	Name	ID Number	Work Pass Expiry Date	User ID	Account ID	Status	Terminate	Unterminate	¢
+ 1	DECLARANT NAME 1	S1234567A		DHL1001	DHL1	Active			
+ 2	DECLARANT NAME 2	S1234567B			DHL1	Rejected			
+ 3	DECLARANT NAME 3	\$1234567C	-		DHL1	Pending			
+ 4	DECLARANT NAME 6	\$1234567F			DHL1	Subject to Termination			

DECLARATIONS

- I confirm that I am authorised to submit this Online Registration.
- On behalf of the party applying for services through this Online Registration, I hereby declare that I have read and agree to the terms and conditions set out.
- I confirm that the information that I will provide hereto is true and accurate.

Back Renew Declaring Agent Account

Figure 1.8 Review and Confirmation Page

~

15. Click on **Logout** button to logout from the application.

@	Click on Back button to go back to menu link.	
P AS T F	ingapore Government Agency Website How to identify RADENET [®] (User Guide)	hide instructions Click on Legent button to logout from the application.
A	ccount Management	Lake of Back down of groups to have
ACC	Login ID S1234567A Role Key Personnel Name of Entity ABC PTE LTD Status of Customs Activation Approved UEN 201101240K Declaring Agent Account Status Due for Renewal. Expl	res on 31 DEC 2023.
RE	NEW DECLARING AGENT ACCOUNT	^
we	'our renewal application has been submitted for processing. will send you a letter via email to [DA Decision maker] to notify you the outcome of your renewal. <u>Back</u>	×
•	If you encounter any problems with this service, please contact us at (+65) 6355 2000, or email customs_documentation@customs.gov.sg [감. You may also give us your comments at https://www.customs.gov.sg/feedback [감.	
Trac Abou Cont	leNet® Portal t TradeNet® යි nct යි Feedback ය	
Repo	t Vulnerability 업 Privacy Terms of Use () (이 아이지 아이지 아이지 아이지 아이지 아이지 아이지 아이지 아이지 아이	2024 Government of Singapore Last Updated 21 Jun 2024

Figure 1.9 Acknowledgement Page